



COVID-19 (Coronavirus) Response by Carrier

Updated: 1/15/21 | 4:28 p.m. (MST)
Colorado

Oscar Individual

Carrier Responses

Resources

Coverage

We're committed to providing the COVID-19 vaccine to our members at no cost. Oscar Health will cover all costs associated with every FDA authorized COVID-19 vaccine for all members.* [Learn more](#) and stay updated on our COVID-19 resources.

**This information does not apply to Medicare Advantage members. Refer to [guidance published by the Centers for Medicare and Medicaid Services](#) for more information about vaccine coverage for all Medicare beneficiaries and billing instructions.*

Please note that the Oscar offices will be closed on Friday, 1/1/2021 in observance of New Years. This means our Broker Support Team will not be available to answer emails or phone calls on those days. We're looking forward to our continued partnership in 2021!

An online COVID-19 resource center hioscar.com/covid19 for members to stay up-to-date on the latest information and understand their care options, and an [online risk assessment survey](#) for COVID-19 and a testing center locator including more than 350 testing locations for our members, updated daily.

Broker partners can also access the COVID-19 Resource Center, made just for them hioscar.com/covid19/brokers.

Telemedicine

Oscar members have access to Doctor on Call service 24/7 for \$0 telemedicine services. The concierge team is prepared to support 1-855-672-2755. Members can secure message Concierge or request a Doctor on Call consultation from their Oscar app or online account (hioscar.com/member) at any time.

There will be no interruption to Oscar Member Support (Concierge) and Broker Support operations. Oscar Broker Support is available Monday through Friday from 9:00 AM - 8:00 PM EST and can be reached at 1-855-672-2713 or brokers@hioscar.com.

[Oscar Broker Resources](#)

[Oscar Member Resources](#)

[Oscar Frequently Asked Questions](#)

[Oscar Doctor on Call](#)

[Oscar Concierge flyer](#)

[Online risk assessment](#)