



Mutual of Omaha

Carrier Responses	Resources
<p>Coverage</p> <p>Group Disability claims related to the COVID-19 virus will be evaluated according to the terms of the policy and the facts specific to that claim.</p> <p>Generally, a person who is not sick but misses work due to a quarantine is not entitled to disability benefits. However, certain paid leave programs may be involved depending on the situation. Also, due to the nature and typical length of isolation, we expect some absences will fall under the employers paid sick or PTO plans.</p> <p>AbsenceProsm FMLA claims — please see special bulletin for information and guidance.</p> <p>Customers who have EAP services with us have access to a broad range of resources and services. This includes:</p> <ul style="list-style-type: none">▪ Access to EAP Professionals 24/7 (Toll-free Number: 800-316-2796)▪ Face-to-face sessions with a counselor, if eligible▪ A comprehensive online legal and financial resource library <p>Rates</p> <p>Flexibility on renewals 5/1 thru 8/1, case-by-case basis. Working to stay with normal 24-month rate guarantee periods.</p>	<p>Mutual of Omaha COVID-19 Resource Center</p> <p>U.S. Centers for Disease Control and Prevention</p> <p>World Health Organization</p> <p>AbsenceProsm special bulletin</p>