



Kaiser Permanente

Carrier Responses

Resources

Coverage

As the coronavirus situation continues to evolve, we want to share some important information about what we're doing to help support the health and safety of your employees and your business during these uncertain times.

- **Zero-dollar COVID-19** testing, diagnosis, and treatment. [Get more information.](#)
- **Temporary Administrative Updates:** Help with plan changes, special enrollment periods, postponing open enrollment and more. [Download the FAQ.](#)
- **Continuation of Coverage-** Employees losing employer sponsored health plan? [Share this flyer.](#)

We recognize the COVID-19 crisis is forcing some of our employers to make the very difficult decisions to downsize, cut hours, or temporarily close their businesses. If you are facing such a decision, **we can help** your employees maintain coverage.

Please let us know about planned layoffs as early as possible by emailing your Kaiser Permanente account manager. We can then reach out to your employees with several options for continuing their coverage with Kaiser Permanente.

We also have advisors available to discuss options for Individual and Family plans. Please share this number: **1-800-488-3590.**

Temporary changes to medical office operations

We are taking temporary steps to ensure we can continue to provide the high-quality care our members need while also preparing for the expected increase in the number of patients with COVID-19. [Please read and share this flyer](#) about our available medical offices and services.

COVID-19 Member Flyer: Steps for getting care. [Get the flyer.](#)

24/7 Medical Advice: As always, members can get medical advice anytime, day or night. Call: **303-338-4545** or **1-800-218-1059** (TTY **711**).

Latest on COVID-19: kp.org/coronavirus

Healthy Workforce Tools: Visit the [Better Way website](#) to find helpful tools for your business to help employees manage stress, mental health, sleep and more.

[Kaiser COVID-19 Resource Center](#)

[COVID-19 FAQ](#)

[Access to Care anytime](#)

[KP Video Visits](#)

[Employer Webinar Recording](#)

[Broker Webinar Recording](#)