



COVID-19 (Coronavirus) Response by Carrier

Updated: 5/14/20 | 1:45 p.m. (MST)
Colorado

Delta Dental

Carrier Responses

Resources

Coverage

Delta Dental is extending payment terms for individual customers and will not automatically suspend or terminate customers because of late payments at this time.

Members who will have difficulties paying their monthly premium should reach out to Delta Dental of Colorado at 303-741-9300, extension 3910 or email individual@ddpco.com and Delta Dental will work with them to find the best solution.

Members can also self-serve on the website at www.deltadentalco.com.

Delta Dental of Colorado (DDCO) is providing billing credits for all directly contracted customers.

All eligible fully insured customers will receive two 50% premium credits, based on the total amounts invoiced for March and April, applied to the July and August invoices. All eligible self-funded customers will receive a credit for 100% of the total amount of administration fees invoiced for April, applied to an upcoming invoice.

Rates

Extending renewal rate passes for the remainder of 2020. Small Group renewals 5/1 thru 12/1 will reflect a renewal rate pass.

[Delta Dental COVID-19 Info and Messaging](#)

[Member Frequently Asked Questions](#)