



COVID-19 (Coronavirus) Response by Carrier

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Colorado

MetLife

Carrier Responses

Resources

Coverage

Under 500 employees: If the new leaves under the Act qualify for a disability under your client's existing STD program with MetLife, STD will run concurrently with FMLA and offset the federal benefits, subject to the terms and conditions of MetLife's program.

MetLife offers an Employee Assistance Program (EAP) that provides 24/7 confidential access to professional support to help employees manage stress, anxiety, grief, financial concerns and much more. Employees can connect to support by phone, video or chat. And they have access to a vast library of online resources for coping with trauma, building resiliency, self-care and managing change.

For Life Insurance policy customers, licensed Grief Counselors are available from Lifeworks for insured employees and their dependents if they experience a loss, regardless of cause of death, or are diagnosed with a potentially life-threatening disease such as COVID-19.

PlanSmart Financial Wellness planner line access for COVID-19 related financial questions for employers with under 100 lives at no cost. Please contact financialwellnessfeedback@metlife.com.

Rates

At MetLife, our brokers and customers are our top priority. As such, we want to help our mutual small business customers who may be facing challenges as a result of the COVID-19 pandemic. So, for our group customers with 99 or fewer employees, we will hold rates (no rate increase) for Dental and Vision renewals with effective dates commencing on or before May 31, 2021. *

This renewal approach helps assure the sustainability of our small business customer benefit programs.

[MetLife COVID-19 Resource Center](#)

[Federal Legislation > 500](#)

[Federal Legislation < 500](#)