



COVID-19 (Coronavirus) Response by Carrier

Updated: 4/20/20 | 11:12 a.m. (MST)
Colorado

Aflac

Carrier Responses	Resources
<p>Coverage</p> <p>Aflac’s individual and group plans are designed to help give our customers peace of mind when life events occur. This year, with the COVID-19 virus and the uptick in H1N1 expected by the medical community, the CDC has provided guidance on its website. For that information, please visit www.cdc.gov. If you are an Aflac customer and have questions about your coverage, please visit aflac.com/contactus or aflacgroupinsurance.com.</p> <p>COVID-19 claims</p> <ul style="list-style-type: none">• Individual product claims. Register for self-service by visiting MyAflac.com to file claims for COVID-19 individual products. Claims can also be filed through the guest user option that does not require a login.• Group product claims. These can be filed online at Aflacgroupinsurance.com. Alternative methods of submitting claims are fax and email. <p>Telemedicine</p> <p>With MeMD, members can connect to a board-certified, U.S.-licensed medical provider from almost any location 24/7 by phone or computer. Members will get a confidential diagnosis, a treatment plan and needed prescriptions for common medications, for just \$25 per visit.</p>	<p>Aflac Frequently Asked Questions</p> <p>Contact Aflac</p> <p>MeMD COVID-19</p>