



SunLife Financial

Carrier Responses	Resources
<p>Coverage</p> <p>Short-Term Disability claims: Sun Life will promptly pay all valid claims in which an eligible member has a qualifying and documented medical event, including an event related to COVID-19 (Coronavirus).</p> <ul style="list-style-type: none">• If the employee is quarantined and unable to work, the employee is considered Totally or Partially disabled during the period of medically required confinement.• If the employee is quarantined but their symptoms allow them to perform work duties from home, the employee will be considered Actively at Work.• This information is applicable to all disability policies, including MGIS. <p>Due to the nature and typical length of isolation, we expect some absences will fall under the employers paid sick or PTO plans.</p> <p>FMLA claims: employees will be eligible for a leave under federal and state statutory leave laws based on a completed medical certification by a medical professional who certifies the employee’s condition meets the definition of a serious health condition. Visit the U.S. Department of Labor website to review this definition.</p> <p>Employee Assistance Program (EAP): many Sun Life Clients have our EAP through ComPsych and have access to a broad range of resources and services. Because of the special circumstances surrounding COVID-19 (Coronavirus), Sun Life and ComPsych are extending ComPsych’s services to clients who have not purchased EAP benefits – at no extra charge.</p> <p>Rates</p> <p>Inforce Renewals – Extending renewal rate passes to groups under 500 employees for 6/1 thru 8/15 effective dates. Rate guarantee for 12-months.</p>	<p>SunLife COVID-19 Resource Center</p> <p>ComPsych Guidance Resource</p> <p>ComPsych Crisis Resource</p>

Warner Pacific’s presentation materials and responses to your questions are intended to provide general information and assistance during this national emergency and do not constitute medical, legal or tax advice. Please contact your medical, legal and tax advisors on how to respond to each situation as appropriate.