

## COVID-19 (Coronavirus) Response by Carrier Updated: 4/2/20 | 9:57 a.m. (MST)

Colorado

## **SilverScript**

At this time, we do not see any disruptions to the supply chain. The latest steps we are taking:  • Waiving charges for CVS Pharmacy home Rx delivery.  • Encouraging members to refill maintenance medications for 90-days or up to the plan maximum.  CVS Health is implementing the following programs:  • Opening Crisis Response Lines for all Aetna (Commercial, Medicare, Medicaid) and Caremark members who may be experiencing anxiety related to COVID-19.  • Expanding 24/7 access to the Aetna Nurse Medical Line for all Aetna and Caremark members.  Providing Aetna plan sponsors with a Resources for Living toolkit with materials specifically developed for members experiencing anxiety related to COVID-19.	Carrier Responses	Resources
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Warner Pacific's presentation materials and responses to your questions are intended to provide general information and assistance during this national emergency and do not constitute medical, legal or tax advice. Please contact your medical, legal and tax advisors on how to respond to each situation as appropriate.