



SilverScript

Carrier Responses	Resources
<p>Coverage</p> <p>At this time, we do not see any disruptions to the supply chain. The latest steps we are taking:</p> <ul style="list-style-type: none">• Waiving charges for CVS Pharmacy home Rx delivery.• Encouraging members to refill maintenance medications for 90-days or up to the plan maximum. <p>CVS Health is implementing the following programs:</p> <ul style="list-style-type: none">• Opening Crisis Response Lines for all Aetna (Commercial, Medicare, Medicaid) and Caremark members who may be experiencing anxiety related to COVID-19.• Expanding 24/7 access to the Aetna Nurse Medical Line for all Aetna and Caremark members. <p>Providing Aetna plan sponsors with a Resources for Living toolkit with materials specifically developed for members experiencing anxiety related to COVID-19.</p>	<p>SilverScript Frequently Asked Questions</p> <p>CVS Resource Center</p>